

Schnauzer & Beagle – Terms & Condition – Classes

Version: Q2 2020

Scope

These General Terms and Conditions of Business apply exclusively to all legal transactions between client and contractor. They shall also apply to all future business relations, even if they are not expressly referred to.

1.) Booking / Eligibility

Participation in one of the courses is only possible with a registration. You will then receive an order confirmation and a request for payment. A place in the cooking course is only reserved and guaranteed if payment is made in due time.

2.) Registration

Registration can only be made online (xxxx), by telephone (xxxx) or by post and is possible until the maximum number of participants is reached. The registration represents a binding offer to Schnauzer & Beagle Brewery. Upon receipt of the written order confirmation and payment request from Schnauzer & Beagle Brewery the contract is concluded and you agree to the terms and conditions.

For the participation of minors - unless § 151 paragraph 3 ABGB applies - the consent of the legal representative is required.

3.) Vouchers

Vouchers can only be redeemed according to availability; cash redemption is NOT possible. The voucher has the value of the course noted on it. The redemption of higher priced vouchers is only possible with an additional payment.

4.) Participation fee/ payment

Participation fee: The prices are gross prices and there are no additional costs. They are to be paid by bank transfer. There is no possibility of partial payment, the amount must be transferred in full. Only after receipt of the payment the participation place is guaranteed.

5.) Revocation / Cancellation

Cancellation must be made by email to info@schnauzerbeagle.com or can also be communicated by telephone (SMS or mobile mail is not possible). Cancellation of participation in one of the cooking courses is possible free of charge up to 15 days before the course. The following conditions apply to cancellations:

up to 15 days before the event: free refund of the course fee or free rebooking
between 14 and 7 days before the event: 50% cancellation fee or one-time free rebooking
7-5 days before the event: 75% cancellation fee
from 5 days before the event: 100% cancellation fee

In case of cancellation at short notice (up to 7 days before the event), either the cancellation fee can be paid or the booking can be changed to another date free of charge. However, this is only possible once per course.

6.) Non-appearance

In case of non-appearance without prior notice, a rebooking is not possible and the course fee is due in full and will not be refunded.

7.) Transferability

The booked place is transferable to another person at any time. This must be announced in any case before the course either by telephone or email. Otherwise a transferability is not possible.

8.) Cancellation & changes at events

Schnauzer & Beagle Brewery reserves the right to cancel events due to insufficient number of participants, illness of the speakers or for organizational reasons.

Cancellation will be made at least 48 days prior to the start of the event. The participant will be informed either by telephone or email. In case of cancellation by Schnauzer & Beagle Brewery, the participant has the choice between full refund of the course fee or participation in a similar or identical course.

The payment of any damages by Schnauzer & Beagle Brewery in case of cancellation of an event is excluded.

Changes in the beers may be necessary at short notice and do not entitle the participant to withdraw from the course or to reduce the course fee.

9.) Minimum and maximum number of participants

The minimum number of participants is 5 persons. If the course cannot take place because the minimum number of participants has not been reached, the course instructor will inform you in time (see point 8).

To guarantee the quality of the course, the maximum number of participants is 10 persons (maximum 12 persons).

10.) Health & Hygiene

Hands must be washed thoroughly at the beginning of the course and after using the toilets. All instructions of the course instructors regarding the hygienic handling of food must be followed.

Persons suffering from fever, vomiting or diarrhoea at the beginning of the cooking course are also not allowed to participate.

11.) Allergies & intolerances

The course instructor will gladly take into account any allergies, intolerances or other health restrictions. However, this must be communicated to the course instructor at the time of registration or at least 72 hours before the start of the course. If this is announced during the course it cannot be guaranteed that there will be an alternative.

Schnauzer & Beagle Brewer will do everything possible to accommodate customer requests for ingredients or to provide substitutes, but cannot be held responsible for all personal